

July 8, 2024

Poised for a healthy growth ahead...

About the stock: Just Dial (JDL) generates revenues from advertisers on various subscription and fee-based packages.

- Reliance Retail Ventures Limited holds a 63.85% stake in JDL
- JDL's launch of B2B platform – "JD Mart" is likely to be a key revenue driver in the long run

FY24 Performance: The company reported decent results in the quarter and ended FY24 with a strong 23.5% revenue growth on the back of healthier collections. The company's margins also improved significantly during the year from 10.2% in FY23 to 20.8% in FY24.

Investment Rationale

- **Increase in Tier2 and Tier 3 cities ARPU; JD Mart to drive B2B segment:** The management highlighted the increasing share of Tier 2 and 3 cities in the revenue stream. The average monthly ticket size for Tier 1 cities is ₹2,200, while for Tier 2 or Tier 3 cities it is approx. ₹1,100-₹1,200. The company believes there is significant potential for ARPU growth in Tier2/3 cities, given that they are currently priced at about 50% of Tier 1 cities. JDL also expects the B2B segment to contribute 1/3rd of the total revenues in the next 1-2 years vs ~26% currently, driven by JD Mart. **The company has guided for >15% revenue growth on the back of volume growth and price hikes in FY25. We believe the company's revenue will grow at CAGR of 15% between FY24-26E to ₹ 1379 crore, compared to CAGR of 3.2% between FY19-24**
- **Automation drives employee efficiency; Further headroom for margin expansion:** The company has implemented automation in various parts of the business which contributed to lower manpower requirements. Several initiatives like the self-signup for SMEs to start paid campaigns, electronic clearing system (ECS) that deducts the monthly subscription fee automatically on a monthly basis, automation & use of tech in non-sales functions such as banner creation have reduced manpower dependency for certain tasks and increased productivity and customer stickiness leading to improved margins. Furthermore, the management sees ample headroom for margin expansion on the back of volume growth and price hikes. **It has guided for >30% growth in EBITDA in FY25 with focus on higher revenue generating categories and geographies. We expect EBITDA margins of 24.5%/26% in FY25/FY26, respectively vs. 20.8% in FY24.**

Rating and Target Price

- Given the company's focus on Tier2/3 cities. Healthy volume growth, prices hikes and other initiatives, **we expect strong earnings growth of ~19% over FY24-26.**
- We assign **BUY** rating on the stock and value it at **target price of ₹ 1,210; at 20x P/E on FY26E EPS.**

Key Financial Summary

₹ crore	FY21	FY22	FY23	FY24	5 year CAGR (FY19-24)	FY25E	FY26E	2 year CAGR (FY24-26E)
Net Sales	675	647	845	1,043	3.2	1,197	1,379	15.0
EBITDA	155	(2.2)	86	217	(1.1)	293	359	28.7
EBITDA Margins (%)	22.9	(0.3)	10.2	20.8		24.5	26.0	
Net Profit	214	71	163	363	11.9	436	513	18.9
EPS (₹)	33.0	8.5	19.3	42.7		51.2	60.4	
P/E	30.4	118.6	52.1	23.5		19.6	16.7	
RoNW (%)	16.9	2.0	4.4	9.0		9.8	10.9	
RoCE (%)	19.0	2.5	5.1	11.2		12.4	13.8	

Source: Company, ICICI Direct Research

Justdial™

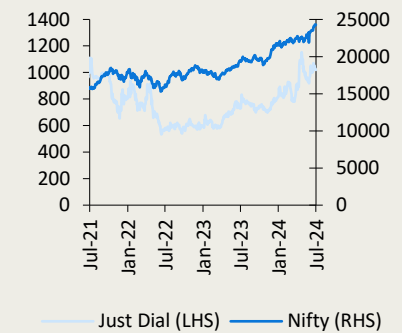
Particulars

₹ crore	Amount
Market Cap	8,547
Total Debt	-
Cash & Inv	4,625
EV	3,921
52 week H/L (₹)	1163/ 695
Equity capital	85.0
Face value (₹)	10.0

Shareholding pattern

	Jun-23	Sep-23	Dec-23	Mar-24
Promoters	74.3	74.3	74.3	74.3
FII	5.3	4.9	4.9	5.3
DII	9.1	9.4	8.9	8.2
Others	11.2	11.5	11.9	12.2

Price Chart



Key risks

- Slower than anticipated growth in paid campaigns and listings;
- Increased competition

Research Analyst

Bhupendra Tiwary, CFA
bhupendra.tiwary@icicisecurities.com

CA Anjini Sharma
anjini.sharma@icicisecurities.com

Key takeaways from recent quarter

Q4FY24 results key takeaways:

- **B2B segment performance and expectations:** Currently B2B segment contributes approx. 26% in the revenues and it is expected to contribute 1/3rd of the total revenues in the next 1-2 years. This shall be achieved on the back of initiatives like the launch of JD Mart app which is an exclusive B2B platform.
- **Increased customer stickiness:** The customer churn has come down and the 1-year retention rate stands at 55%. This has largely been possible through the auto renewal feature in the 'monthly plan', executed through the ECS. This has led to more customers continuing on the platform with active paid campaigns.
- **Cash and Investment:** Cash & Investments for FY24 stood at ₹4,625.4 crore and is currently deployed in 7.2% pre-tax yielding safe instruments. The Board has not yet taken any concrete decision w.r.t deploying or distributing the accumulated cash balance. The current focus is to grow the free cash flows.

Q4FY24 Earnings Conference Call Highlights:

- **Revenue Performance:** JDL reported revenue of ₹270.3 crore, up 2% QoQ/ 16.2% YoY in Q4FY24. EBITDA came at ₹70.7 crore while PAT came at ₹115.7 crore, up 38.4% YoY. Paid campaigns of the company increased by 3% QoQ/8.4% YoY to 583.7K (addition of 16.7K paid campaigns during the quarter), while average pricing per paid campaign declined by 1% QoQ to ₹4,630. Further, the quarterly collections stood at ₹305 crore, up 13.8% YoY. For FY24 the company reported revenue of ₹1,042.9 crore, up 23.5%. The company reported EBITDA of 20.8% compared to 10.2% in FY23 and its PAT stood at ₹ 362.9 crore in FY24.
- **Margin Performance:** The company achieved EBIT margin of 21.8% in Q4FY24 aided by top line growth and cost efficiencies in employee costs (bottom 10-15% of employees were churned out), advertising costs and other expenses as well as some optimisation of communication costs. Other expenses were tightly controlled and witnessed 2.2% YoY decline, led by 12% lesser advertising spend on YoY basis. Further use of tech and automation has also helped company improve its margins. The company now plans to maintain the margin at these levels and reinvest a portion towards advertising.
- **Attrition and utilisation:** Total employee headcount for JDL stood at 12,834 employees vs 13,954 employees in the previous quarter. The decline witnessed in FY24 is a result of optimisation across both sales and non-sales functions. In non-sales function, automation and use of tech has allowed JDL to reduce manpower dependency for certain tasks such as banner creation. The company remains open to add 4-5% workforce in the coming year as SMEs still require a lot of handholding in the registration process.
- **Other Income:** The company recognised ₹91.3 crore (up 23.1% YoY/21.9% QoQ) as other income which came primarily from MTM gains on treasury portfolio and interest income on tax-free bonds.
- **Tax rate:** Tax rate is presently on the higher side (effective tax rate = 21.5%) due to MTM gains being short term in nature due to which the provision for tax rates is made at full tax rate. There will be some reversal in tax provisions done so far, so overall tax rate is expected to be lower for FY 25.
- **Margin Guidance/Aspiration:** The management guided for >15% revenue growth on the back of volume growth and price hikes and >30% EBITDA growth for FY26 with focus on higher revenue generating categories and geographies.

Financial Summary

Exhibit 1: Profit and loss statement ₹ crore

	FY23	FY24	FY25E	FY26E
Total Revenues	845	1,043	1,197	1,379
Growth (%)	30.6	23.5	14.8	15.2
COGS	651	720	784	883
Other Expenses	108	107	120	138
EBITDA	86	217	293	359
Growth (%)	(4,069.9)	152.5	35.4	22.3
Depreciation	32	46	53	60
Other Income	142	305	347	393
Interest paid	8	9	6	7
PBT	188	467	581	684
Growth (%)	125.5	148.4	24.5	17.8
Total Tax	25	104	145	171
PAT	163	363	436	513
Adjusted PAT	163	363	436	513
Adjusted PAT (Growt	129.7	123.0	20.0	17.8
EPS	19.3	42.7	51.2	60.4
EPS (Growth %)	103.3	121.2	20.0	17.8

Source: Company, ICICI Direct Research

Exhibit 2: Cash flow statement ₹ crore

	FY23	FY24	FY25E	FY26E
Net profit before Tax	188	466	581	684
Depreciation	32	46	53	60
(inc)/dec in Current Assets	(10)	(2)	(13)	(16)
(inc)/dec in current Liabilities	112	77	157	150
CF from operations	179	259	292	322
Other Investments	(114)	(253)	(53)	(7)
(Purchase)/Sale of Fixed Assets	(50)	23	(30)	(8)
CF from investing Activities	(163)	(230)	(83)	(16)
Inc / (Dec) in Equity Capital	1	1	-	-
Othes	(24)	(28)	(28)	(28)
Dividend & Buyback	-	-	-	(257)
Interest Paid on Loans	-	-	(6)	(7)
CF from Financial Activities	(23)	(27)	(34)	(292)
Cash generated	(7)	2	174	14
Opening cash balance	22	16	18	192
Closing cash	16	18	192	206

Source: Company, ICICI Direct Research

Exhibit 3: Balance Sheet ₹ crore

	FY23	FY24	FY25E	FY26E
Equity	84	85	85	85
Reserves & Surplus	3,583	3,938	4,374	4,631
Networth	3,667	4,024	4,459	4,716
Minority Interest	-	-	-	-
Total Debt	-	-	-	-
Other long term liabil	138	227	261	301
Source of funds	3,805	4,251	4,720	5,016
Net Block	148	119	125	106
CWIP	-	-	-	-
Other intangible asse	34	28	27	27
Other long term asset	32	28	31	32
Current investments	4,051	4,608	5,008	5,408
Other financial assets	11	15	17	20
Cash & Cash equiva	16	18	192	206
Loans and advances	1	0	0	0
Other Current Assets(44	46	53	61
Trade payables	15	13	26	30
Other Current liabiliti	504	585	696	802
Provisions	12	11	11	11
Application of funds	3,805	4,251	4,720	5,016

Source: Company, ICICI Direct Research

Exhibit 4: Key ratios

(Year-end March)	FY23	FY24	FY25E	FY26E
Per share data (₹)				
EPS	19.3	42.7	51.2	60.4
BV per share	434.9	473.1	524.3	554.5
DPS	-	-	-	30.2
Cash per Share	1.8	2.1	22.6	24.2
Operating Ratios				
EBITDA Margin (%)	10.2	20.8	24.5	26.0
EBIT Margin (%)	6.3	16.3	20.1	21.7
PAT Margin (%)	19.3	34.8	36.4	37.2
Creditor days	7	5	8	8
Return Ratios (%)				
RoE	4.4	9.0	9.8	10.9
RoCE	5.1	11.2	12.4	13.8
Valuation Ratios (x)				
P/E	52.1	23.5	19.6	16.7
EV / EBITDA	52.2	18.1	11.4	8.2
Price to Book Value	2.3	2.1	1.9	1.8
EV / Net Sales	5.3	3.8	2.8	2.1
Market Cap / Sales	10.1	8.2	7.1	6.2
Solvency Ratios				
Debt/EBITDA	-	-	-	-
Debt / Equity	-	-	-	-
Current Ratio	0.1	0.1	0.1	0.1
Quick Ratio	0.1	0.1	0.1	0.1

Source: Company, ICICI Direct Research

RATING RATIONALE

ICICI Direct endeavours to provide objective opinions and recommendations. ICICI Direct assigns ratings to its stocks according to their notional target price vs. current market price and then categorizes them as Buy, Hold, Reduce and Sell. The performance horizon is two years unless specified and the notional target price is defined as the analysts' valuation for a stock

Buy: >15%

Hold: -5% to 15%;

Reduce: -15% to -5%;

Sell: <-15%



Pankaj Pandey

Head – Research

pankaj.pandey@icicisecurities.com

ICICI Direct Research Desk,
ICICI Securities Limited,
Third Floor, Brillanto House,
Road No 13, MIDC,
Andheri (East)
Mumbai – 400 093
research@icicidirect.com

ANALYST CERTIFICATION

I/We, Bhupendra Tiwary, CFA, MBA (Finance), Anjini Sharma, CA, Research Analysts, authors and the names subscribed to this report, hereby certify that all of the views expressed in this research report accurately reflect our views about the subject issuer(s) or securities. We also certify that no part of our compensation was, is, or will be directly or indirectly related to the specific recommendation(s) or view(s) in this report. It is also confirmed that above mentioned Analysts of this report have not received any compensation from the companies mentioned in the report in the preceding twelve months and do not serve as an officer, director or employee of the companies mentioned in the report.

Terms & conditions and other disclosures:

ICICI Securities Limited (ICICI Securities) is a full-service, integrated investment banking and is, inter alia, engaged in the business of stock brokering and distribution of financial products.

ICICI Securities is Sebi registered stock broker, merchant banker, investment adviser, portfolio manager and Research Analyst. ICICI Securities is registered with Insurance Regulatory Development Authority of India Limited (IRDAI) as a composite corporate agent and with PFRDA as a Point of Presence. ICICI Securities Limited Research Analyst SEBI Registration Number – INH000000990. ICICI Securities Limited SEBI Registration is INZ000183631 for stock broker. Registered Office Address: ICICI Venture House, Appasaheb Marathe Marg, Prabhadevi, Mumbai - 400 025. CIN: L67120MH1995PLC086241, Tel: (91 22) 6807 7100. ICICI Securities is a subsidiary of ICICI Bank which is India's largest private sector bank and has its various subsidiaries engaged in businesses of housing finance, asset management, life insurance, general insurance, venture capital fund management, etc. ("associates"), the details in respect of which are available on www.icicibank.com.

Investments in securities market are subject to market risks. Read all the related documents carefully before investing.

Registration granted by Sebi and certification from NISM in no way guarantee performance of the intermediary or provide any assurance of returns to investors. None of the research recommendations promise or guarantee any assured, minimum or risk-free return to the investors.

Name of the Compliance officer (Research Analyst): Mr. Atul Agrawal

Contact number: 022-40701000 E-mail Address: complianceofficer@icicisecurities.com

For any queries or grievances: Mr. Bhavesh Soni Email address: headservicequality@icicidirect.com Contact Number: 18601231122

ICICI Securities is one of the leading merchant bankers/underwriters of securities and participate in virtually all securities trading markets in India. We and our associates might have investment banking and other business relationship with a significant percentage of companies covered by our Investment Research Department. ICICI Securities and its analysts, persons reporting to analysts and their relatives are generally prohibited from maintaining a financial interest in the securities or derivatives of any companies that the analysts cover.

Recommendation in reports based on technical and derivative analysis centre on studying charts of a stock's price movement, outstanding positions, trading volume etc as opposed to focusing on a company's fundamentals and, as such, may not match with the recommendation in fundamental reports. Investors may visit icicidirect.com to view the Fundamental and Technical Research Reports.

Our proprietary trading and investment businesses may make investment decisions that are inconsistent with the recommendations expressed herein.

ICICI Securities Limited has two independent equity research groups: Institutional Research and Retail Research. This report has been prepared by the Retail Research. The views and opinions expressed in this document may or may not match or may be contrary with the views, estimates, rating, and target price of the Institutional Research.

The information and opinions in this report have been prepared by ICICI Securities and are subject to change without any notice. The report and information contained herein is strictly confidential and meant solely for the selected recipient and may not be altered in any way, transmitted to, copied or distributed, in part or in whole, to any other person or to the media or reproduced in any form, without prior written consent of ICICI Securities. While we would endeavour to update the information herein on a reasonable basis, ICICI Securities is under no obligation to update or keep the information current. Also, there may be regulatory, compliance or other reasons that may prevent ICICI Securities from doing so. Non-rated securities indicate that rating on a particular security has been suspended temporarily and such suspension is in compliance with applicable regulations and/or ICICI Securities policies, in circumstances where ICICI Securities might be acting in an advisory capacity to this company, or in certain other circumstances.

This report is based on information obtained from public sources and sources believed to be reliable, but no independent verification has been made nor is its accuracy or completeness guaranteed. This report and information herein is solely for informational purpose and shall not be used or considered as an offer document or solicitation of offer to buy or sell or subscribe for securities or other financial instruments. Though disseminated to all the customers simultaneously, not all customers may receive this report at the same time. ICICI Securities will not treat recipients as customers by virtue of their receiving this report. Nothing in this report constitutes investment, legal, accounting and tax advice or a representation that any investment or strategy is suitable or appropriate to your specific circumstances. The securities discussed and opinions expressed in this report may not be suitable for all investors, who must make their own investment decisions, based on their own investment objectives, financial positions and needs of specific recipient. This may not be taken in substitution for the exercise of independent judgment by any recipient. The recipient should independently evaluate the investment risks. The value and return on investment may vary because of changes in interest rates, foreign exchange rates or any other reason. ICICI Securities accepts no liabilities whatsoever for any loss or damage of any kind arising out of the use of this report. Past performance is not necessarily a guide to future performance. Investors are advised to see Risk Disclosure Document to understand the risks associated before investing in the securities markets. Actual results may differ materially from those set forth in projections. Forward-looking statements are not predictions and may be subject to change without notice.

ICICI Securities or its associates might have managed or co-managed public offering of securities for the subject company or might have been mandated by the subject company for any other assignment in the past twelve months.

ICICI Securities or its associates might have received any compensation from the companies mentioned in the report during the period preceding twelve months from the date of this report for services in respect of managing or co-managing public offerings, corporate finance, investment banking or merchant banking, brokerage services or other advisory service in a merger or specific transaction.

ICICI Securities or its associates might have received any compensation for products or services other than investment banking or merchant banking or brokerage services from the companies mentioned in the report in the past twelve months.

ICICI Securities encourages independence in research report preparation and strives to minimize conflict in preparation of research report. ICICI Securities or its associates or its analysts did not receive any compensation or other benefits from the companies mentioned in the report or third party in connection with preparation of the research report. Accordingly, neither ICICI Securities nor Research Analysts and their relatives have any material conflict of interest at the time of publication of this report.

Compensation of our Research Analysts is not based on any specific merchant banking, investment banking or brokerage service transactions.

ICICI Securities or its subsidiaries collectively or Research Analysts or their relatives do not own 1% or more of the equity securities of the Company mentioned in the report as of the last day of the month preceding the publication of the research report.

Since associates of ICICI Securities and ICICI Securities as a entity are engaged in various financial service businesses, they might have financial interests or actual/beneficial ownership of one percent or more or other material conflict of interest various companies including the subject company/companies mentioned in this report.

ICICI Securities may have issued other reports that are inconsistent with and reach different conclusion from the information presented in this report.